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FAX COVER LETTER

August 2, 2007

TO: Examiner Brent S. Stace
COMPANY: Commissioner for Patents - Art Unit 2161
PHONE: 571.272.3734
FAX: 571.273.8300

FROM: Rudolph P. Hofmann
DIRECT DIAL: (612) 607-7340
EMAIL: RHofmann@oppenheimer.com
RE: U.S. Patent Application 10/619,917
Our File No. 60021-378501

CERTIFICATE OF FACSIMILE TRANSMISSION

I certify that the following correspondence is being transmitted by facsimile to the Commissioner for Patents on the date shown below:

1. Amendment and Response

2. 1 Drawing Sheet (Fig. 7)


Jodi A. Byers
Date

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Christopher J. Allen

Serial No.: 10/619,917

Filing Date: July 15, 2003

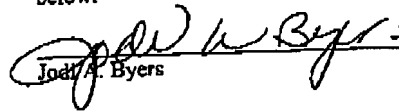
Title: SYNCHRONIZATION OF AGENT
SKILL DATA

Group Art Unit: 2161

Examiner: Stace, Brent S.

Docket No: 60021-378501

Certificate of Mailing/Transmittal

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450I hereby certify that this correspondence is being facsimile
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class mail in an envelope addressed to: Commissioner for Patents,
P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown
below.
Joel A. Byers8/2/07
Date**AMENDMENT AND RESPONSE TO OFFICE ACTION**

Dear Sir:

In response to the Office Action mailed May 8, 2007, Applicant submits the following
amendments and remarks.

Amendments to the Specification begin on page 2.

Amendments to the Drawings begin on page 2.

Amendments to the Claims are reflected in the listing of claims which begins on page 2
of this paper.

Remarks/Arguments begin on page 10 of this paper.